

# **Financial and Operating Figures**

IFRS 16 and After Lease view



### **TELECOM ITALIA INVESTOR RELATIONS**

Q4 '21

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### Disclaimer

The financial and operating data have been extracted or derived, with the exception of some data, from the 2021 Annual Report of the TIM Group examined and approved by the TIM Board of Directors on 2 March 2022, which has been prepared in accordance with International Financial Reporting Standards issued by the International Accounting Standards Board and endorsed by the EU (designated as "IFRS").

The accounting policies and consolidation principles adopted in the preparation of the financial results for FY21, Q4'21, Q3'21, Q2'21 and Q1'21 of the TIM Group are the same as those adopted in the TIM Group Annual Audited Consolidated Financial Statements as of 31 December 2020, to which reference can be made, except for the amendments to the standards issued by IASB and adopted starting from January 1 2021. As of today, the audit work by our independent auditors on the TIM Consolidated and Separate Financial Statements for the year ended 31 December 2021 have not yet been completed.

#### Alternative Performance Measures

The TIM Group, in addition to the conventional financial performance measures established by IFRS, uses certain alternative performance measures for the purposes of enabling a better understanding of the performance of operations and the financial position of the TIM Group. In particular, such alternative performance measures include: EBITDA, EBIT, Organic change and impact of non-recurring items on revenue, EBITDA and EBIT; EBITDA margin and EBIT margin; net financial debt (carrying and adjusted amount) and Equity Free Cash Flow. Moreover, following the adoption of IFRS 16, the TIM Group uses the following additional alternative performance indicators:

- \* EBITDA adjusted After Lease ("EBITDA-AL"), calculated by adjusting the Organic EBITDA, net of non-recurring items, of the amounts related to the accounting treatment of lease contracts according to IFRS 16;
- \* Adjusted Net Financial Debt After Lease, calculated by excluding from the adjusted net financial debt the net liabilities related to the accounting treatment of lease contracts according to IFRS 16;
- \* Equity Free Cash Flow After Lease, calculated by excluding from the Equity Free Cash Flow the amounts related to lease payments.

Such alternative performance measures are unaudited.



## **TIM Group Key Financials**



|   |                  |                  | F                | EPORTED          |                  |                  |                  | ORGANIC (1)                         |                                     |        |        |        |        |                 |        |                 |
|---|------------------|------------------|------------------|------------------|------------------|------------------|------------------|-------------------------------------|-------------------------------------|--------|--------|--------|--------|-----------------|--------|-----------------|
|   | Q4 '20           | FY '20           | Q1 '21           | Q2 '21           | Q3 '21           | Q4 '21           | FY '21           | <b>Q4 '20</b><br>comparable<br>base | <b>FY '20</b><br>comparable<br>base | Q1 '21 | Q2 '21 | Q3 '21 | Q4 '21 | Change<br>YoY % | FY '21 | Change<br>YoY % |
| REVENUES (2)  | 4,148            | 15,805           | 3,728            | 3,815            | 3,797            | 3,976            | 15,316           | 4,166                               | 15,615                              | 3,728  | 3,815  | 3,797  | 3,981  | (4.4)           | 15,321 | (1.9)           |
| Domestic  | 3,433            | 12,905           | 3,077            | 3,132            | 3,072            | 3,224            | 12,505           | 3,435                               | 12,933                              | 3,077  | 3,132  | 3,072  | 3,229  | (6.0)           | 12,510 | (3.3)           |
| o/w Wireline  | 2,538            | 9,523            | 2,328            | 2,364            | 2,237            | 2,384            | 9,313            | 2,540                               | 9,522                               | 2,328  | 2,364  | 2,237  | 2,389  | (5.9)           | 9,318  | (2.1)           |
| o/w Mobile  | 1,028            | 3,938            | 892              | 909              | 966              | 965              | 3,732            | 1,028                               | 3,956                               | 892    | 909    | 966    | 965    | (6.1)           | 3,732  | (5.7)           |
| Brazil  | 725              | 2,933            | 658              | 690              | 731              | 761              | 2,840            | 741                                 | 2,715                               | 658    | 690    | 731    | 761    | 2.6             | 2,840  | 4.6             |
| Other activities & Elim.                                    | (10)             | (33)             | (7)              | (7)              | (6)              | (9)              | (29)             | (10)                                | (33)                                | (7)    | (7)    | (6)    | (9)    |                 | (29)   |                 |
| SERVICE REVENUES  | 3,669            | 14,403           | 3,387            | 3,459            | 3,484            | 3,576            | 13,906           | 3,686                               | 14,214                              | 3,387  | 3,459  | 3,484  | 3,581  | (2.8)           | 13,911 | (2.1)           |
| Domestic  | 2,992            | 11,605           | 2,753            | 2,798            | 2,780            | 2,852            | 11,183           | 2,993                               | 11,627                              | 2,753  | 2,798  | 2,780  | 2,857  | (4.5)           | 11,188 | (3.8)           |
| o/w Wireline  | 2,273            | 8,779            | 2,138            | 2,157            | 2,090            | 2,184            | 8,569            | 2,275                               | 8,777                               | 2,138  | 2,157  | 2,090  | 2,189  | (3.7)           | 8,574  | (2.3)           |
| o/w Mobile  | 851              | 3,378            | 757              | 783              | 821              | 791              | 3,152            | 851                                 | 3,394                               | 757    | 783    | 821    | 791    | (7.1)           | 3,152  | (7.1)           |
| Brazil  | 687              | 2,831            | 641              | 668              | 710              | 733              | 2,752            | 703                                 | 2,620                               | 641    | 668    | 710    | 733    | 4.0             | 2,752  | 5.0             |
| Other activities & Elim.                                    | (10)             | (33)             | (7)              | (7)              | (6)              | (9)              | (29)             | (10)                                | (33)                                | (7)    | (7)    | (6)    | (9)    |                 | (29)   |                 |
| EBITDA (2)  | 1,621            | 6,739            | 1,160            | 1,593            | 1,596            | 731              | 5,080            | 1,770                               | 6,882                               | 1,561  | 1,639  | 1,641  | 1,382  | (21.9)          | 6,223  | (9.6)           |
| Domestic  | 1,258            | 5,339            | 858              | 1,271            | 1,250            | 351              | 3,730            | 1,397                               | 5,583                               | 1,259  | 1,315  | 1,294  | 999    | (28.5)          | 4,867  | (12.8)          |
| Brazil  | 364              | 1,407            | 304              | 326              | 347              | 385              | 1,362            | 374                                 | 1,306                               | 304    | 328    | 348    | 388    | 3.4             | 1,368  | 4.7             |
| Other activities & Elim.                                    | (1)              | (7)              | (2)              | (4)              | (1)              | (5)              | (12)             | (1)                                 | (7)                                 | (2)    | (4)    | (1)    | (5)    |                 | (12)   |                 |
| EBITDA After Lease (2)                                      | 1,428            | 5,925            | 965              | 1,387            | 1,389            | 520              | 4,261            | 1,575                               | 6,110                               | 1,366  | 1,433  | 1,434  | 1,171  | (25.7)          | 5,404  | (11.6)          |
| Domestic  | 1,132            | 4,816            | 733              | 1,141            | 1,124            | 223              | 3,221            | 1,271                               | 5,080                               | 1,134  | 1,185  | 1,168  | 871    | (31.5)          | 4,358  | (14.2)          |
| Brazil  | 297              | 1,116            | 234              | 250              | 266              | 302              | 1,052            | 305                                 | 1,037                               | 234    | 252    | 267    | 305    | 0.0             | 1,058  | 2.0             |
| Other activities & Elim.                                    | (1)              | (7)              | (2)              | (4)              | (1)              | (5)              | (12)             | (1)                                 | (7)                                 | (2)    | (4)    | (1)    | (5)    |                 | (12)   |                 |
| CAPEX   | 1,403            | 3,409            | 691              | 1,117            | 912              | 1,910            | 4,630            | 1,399                               | 3,354                               | 691    | 877    | 912    | 1,346  | (3.8)           | 3,826  | 14.1            |
| Domestic  | 1,168            | 2,748            | 490              | 975              | 765              | 1,147            | 3,377            | 1,168                               | 2,742                               | 490    | 735    | 765    | 1,147  | (1.8)           | 3,137  | 14.4            |
| Brazil  | 235              | 661              | 201              | 142              | 147              | 763              | 1,253            | 231                                 | 612                                 | 201    | 142    | 147    | 199    | (14.3)          | 689    | 12.6            |
| EFCF  | 748              | 2,414            | 469              | (106)            | 97               | 172              | 632              |                                     |                                     |        |        |        |        |                 |        |                 |
| EFCF After Lease  | 622              | 1,615            | 307              | (218)            | (61)             | 34               | 62               |                                     |                                     |        |        |        |        |                 |        |                 |
| NET DEBT <sup>(3)</sup> NET DEBT After Lease <sup>(3)</sup> | 23,326<br>18,594 | 23,326<br>18,594 | 21,155<br>16,591 | 22,072<br>17,415 | 22,164<br>17,613 | 22,187<br>17,573 | 22,187<br>17,573 |                                     |                                     |        |        |        |        |                 |        |                 |

## **TIM Group Profit & Loss**



|  | Q1 '20  | H1 '20  | 9M '20  | FY '20  | Q1 '21  | H1 '21  | 9M '21  | FY '21  |
|--|---------|---------|---------|---------|---------|---------|---------|---------|
| REVENUES (1)   | 3,964   | 7,759   | 11,657  | 15,805  | 3,728   | 7,543   | 11,340  | 15,316  |
| Other Income   | 40      | 90      | 121     | 211     | 109     | 169     | 211     | 272     |
| TOTAL OPERATING REVENUES AND OTHER INCOME                | 4,004   | 7,849   | 11,778  | 16,016  | 3,837   | 7,712   | 11,551  | 15,588  |
| Acquisition of goods and services <sup>(1)</sup>         | (1,454) | (2,840) | (4,433) | (6,173) | (1,568) | (3,113) | (4,744) | (6,550) |
| Employee benefits expenses                               | (715)   | (1,372) | (1,946) | (2,639) | (1,038) | (1,715) | (2,241) | (2,941) |
| Other operating expenses <sup>(1)</sup>                  | (272)   | (502)   | (681)   | (961)   | (239)   | (424)   | (625)   | (1,502) |
| Internally generated assets and Others                   | 172     | 263     | 400     | 496     | 168     | 293     | 408     | 485     |
| EBITDA   | 1,735   | 3,398   | 5,118   | 6,739   | 1,160   | 2,753   | 4,349   | 5,080   |
| EBITDA Margin  | 43.8%   | 43.8%   | 43.9%   | 42.6%   | 31.1%   | 36.5%   | 38.4%   | 33.2%   |
| Depreciation and amortization                            | (1,201) | (2,348) | (3,482) | (4,616) | (1,130) | (2,268) | (3,411) | (4,490) |
| Gains (losses) on disposals of non-current assets        | (1)     | (8)     | (9)     | (11)    | (2)     | (1)     | 2       | 1       |
| Impairment reversals (losses) on non-current assets      | -       | -       | -       | (8)     | -       | -       | -       | (4,120) |
| EBIT   | 533     | 1,042   | 1,627   | 2,104   | 28      | 484     | 940     | (3,529) |
| EBIT Margin  | 13.4%   | 13.4%   | 14.0%   | 13.3%   | 0.8%    | 6.4%    | 8.3%    | -23.0%  |
| Income (loss) equity invest. valued equity method (2)    | 441     | 450     | 460     | 472     | 11      | 34      | 44      | 164     |
| Net Financial Income / (Expenses)                        | (301)   | (603)   | (909)   | (1,179) | (288)   | (582)   | (862)   | (1,150) |
| Profit (loss) before tax from continuing operations      | 673     | 889     | 1,178   | 1,397   | (249)   | (64)    | 122     | (4,515) |
| Income tax expense                                       | (82)    | (166)   | 66      | 5,955   | 43      | 7       | 43      | (3,885) |
| Profit (loss) from continuing operations                 | 591     | 723     | 1,244   | 7,352   | (206)   | (57)    | 165     | (8,400) |
| Discontinued operations/Non-current assets held for sale | -       | -       | -       | -       | -       | -       | -       | -       |
| PROFIT (LOSS)  | 591     | 723     | 1,244   | 7,352   | (206)   | (57)    | 165     | (8,400) |
| Parent Company   | 560     | 678     | 1,178   | 7,224   | (228)   | (149)   | (10)    | (8,652) |
| Minorities   | 31      | 45      | 66      | 128     | 22      | 92      | 175     | 252     |
| Non-recurring items <sup>(3)</sup>                       | (413)   | (340)   | (306)   | (6,048) | 310     | 344     | 293     | 8,653   |
| PROFIT (LOSS) NET NON-RECURRING ITEMS                    | 178     | 383     | 938     | 1,304   | 104     | 287     | 458     | 253     |

## TIM Group Cash Flow & Net Debt



|  | Q1 '20  | H1 '20  | 9M '20  | FY '20  | Q1 '21  | H1 '21  | 9M '21  | FY '21  |
|--|---------|---------|---------|---------|---------|---------|---------|---------|
| EBITDA   | 1,735   | 3,398   | 5,118   | 6,739   | 1,160   | 2,753   | 4,349   | 5,080   |
| CAPEX  | (599)   | (1,254) | (2,006) | (3,409) | (691)   | (1,808) | (2,720) | (4,630) |
| o/w spectrum                                     | -       | -       | -       | -       | -       | (240)   | (240)   | (804)   |
| CHANGE IN WORKING CAPITAL (1)                    | (348)   | (599)   | (738)   | (26)    | 286     | (126)   | (546)   | 994     |
| Change in net operating working capital          | (229)   | (53)    | (60)    | 772     | 298     | (96)    | (257)   | 733     |
| Change in provisions for employee benefits       | (8)     | (435)   | (534)   | (628)   | 262     | 256     | 10      | (83)    |
| Change in operating provisions and other changes | (111)   | (111)   | (144)   | (170)   | (274)   | (286)   | (299)   | 344     |
| OPERATING FREE CASH FLOW Reported                | 788     | 1,545   | 2,374   | 3,304   | 755     | 819     | 1,083   | 1,444   |
| Licence  | -       | -       | (110)   | (110)   | -       | (240)   | (295)   | (435)   |
| OPERATING FREE CASH FLOW net of Licence          | 788     | 1,545   | 2,484   | 3,414   | 755     | 1,059   | 1,378   | 1,879   |
| Financial Expenses                               | (295)   | (604)   | (904)   | (1,186) | (288)   | (587)   | (757)   | (1,053) |
| Cash Taxes & Other                               | (27)    | 37      | 86      | 186     | 2       | (109)   | (161)   | (194)   |
| o/w Substitute Tax                               | -       | -       |         | -       | -       | (231)   | (231)   | (231)   |
| Net Cash Flow from discontinued operations       | -       | -       | -       | -       | -       | -       | -       | -       |
| EQUITY FREE CASH FLOW                            | 466     | 978     | 1,666   | 2,414   | 469     | 363     | 460     | 632     |
| Dividends and change in Equity (2)               | (40)    | (348)   | (344)   | 974     | (24)    | (337)   | (396)   | (410)   |
| Disposal and Financial investements              | 613     | 1,212   | 1,213   | 1,483   | 1,721   | 1,668   | 1,645   | 1,804   |
| Licence  | -       | -       | (110)   | (110)   | _       | (240)   | (295)   | (435)   |
| IFRS & IAS                                       | (116)   | (145)   | (226)   | (419)   | 5       | (200)   | (252)   | (452)   |
| NET CASH FLOW                                    | 923     | 1,697   | 2,199   | 4,342   | 2,171   | 1,254   | 1,162   | 1,139   |
| EQUITY FREE CASH FLOW                            | 466     | 978     | 1,666   | 2,414   | 469     | 363     | 460     | 632     |
| Lease Impact                                     | (271)   | (447)   | (673)   | (799)   | (162)   | (274)   | (432)   | (570)   |
| EQUITY FREE CASH FLOW AFTER LEASE                | 195     | 531     | 993     | 1,615   | 307     | 89      | 28      | 62      |
| NET DEBT   | 26,745  | 25,971  | 25,469  | 23,326  | 21,155  | 22,072  | 22,164  | 22,187  |
| Lease Impact                                     | (5,034) | (4,876) | (4,728) | (4,732) | (4,564) | (4,657) | (4,551) | (4,614) |
| NET DEBT After Lease                             | 21,711  | 21,095  | 20,741  | 18,594  | 16,591  | 17,415  | 17,613  | 17,573  |

## **TIM Group Working Capital**



|  |        | ΓIM Group |       |        | Domestic |       | Brasil |        |       |  |
|--|--------|-----------|-------|--------|----------|-------|--------|--------|-------|--|
|  | FY '20 | FY '21    | Δ abs | FY '20 | FY '21   | ∆ abs | FY '20 | FY '21 | ∆ abs |  |
| Operating WC & Other                           | (26)   | 994       | 1,020 | (249)  | 337      | 586   | 225    | 656    | 431   |  |
| License  | -      | -         | -     | -      | -        | -     | _      | -      | _     |  |
| License paid in the year                       | 110    | (369)     | (479) | 110    | 55       | (55)  | -      | (424)  | (424) |  |
| Non recurring items (not paid)                 | (324)  | (1,143)   | (819) | (319)  | (1,137)  | (818) | (5)    | (6)    | (1)   |  |
| Recurring Operating WC                         | (240)  | (518)     | (278) | (458)  | (745)    | (287) | 220    | 226    | 6     |  |
| Inventory                                      |        |           |       | 13     | (46)     | (59)  |        |        |       |  |
| Trade Receivables                              |        |           |       | 262    | 269      | 7     |        |        |       |  |
| Trade Payables                                 |        |           |       | 200    | 555      | 355   |        |        |       |  |
| Other Operating Payables/Receivables & Funds   |        |           |       | (933)  | (1,502)  | (569) |        |        |       |  |
| - o/w Litigations & Settlements                |        |           |       | (121)  | (399)    | (278) |        |        |       |  |
| - o/w Payables vs. Personnel                   |        |           |       | (54)   | 6        | 60    |        |        |       |  |
| - o/w Personnel Exit (Fornero Law)             |        |           |       | (476)  | (541)    | (65)  |        |        |       |  |
| - o/w VAT                                      |        |           |       | 12     | (34)     | (46)  |        |        |       |  |
| - o/w Billing <sup>(1)</sup>                   |        |           |       | (33)   | 23       | 56    |        |        |       |  |
| - o/w Net Debts vs INPS                        |        |           |       | 22     | 7        | (15)  |        |        |       |  |
| - o/w Deferred Costs & Revenues                |        |           |       | (157)  | (285)    | (128) |        |        |       |  |
| -o/w Payment in Advance vs Suppliers/Customers |        |           |       | (22)   | (270)    | (248) |        |        |       |  |

## **TIM Group Balance Sheet**



|   | Q1 '20 | H1 '20 | 9M '20 | FY '20 | Q1 '21 | H1 '21 | 9M '21 | FY '21 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|
| CURRENT ASSETS  | 9,513  | 9,611  | 9,036  | 10,812 | 12,057 | 11,586 | 11,029 | 14,070 |
| Trade and miscellaneous receivables and other current assets                                      | 4,889  | 4,639  | 4,580  | 4,346  | 4,338  | 4,389  | 4,307  | 4,358  |
| Cash and cash equivalents   | 3,265  | 3,603  | 2,858  | 4,829  | 4,370  | 4,969  | 4,443  | 6,904  |
| Discontinued operations/assets held for sale  | -      | 24     | -      | -      | -      | 365    | 355    | -      |
| o/w of a financial nature   | -      | -      | -      | -      | -      | -      | -      | -      |
| o/w of a non-financial nature   | -      | 24     | -      | -      | -      | 365    | 355    | -      |
| Securities other than investments, other financial receivables and other current financial assets | 985    | 1,007  | 1,246  | 1,254  | 2,963  | 1,461  | 1,526  | 2,391  |
| Inventories   | 282    | 256    | 272    | 242    | 289    | 300    | 316    | 282    |
| Current income tax receivables  | 49     | 46     | 46     | 86     | 30     | 42     | 40     | 79     |
| Current financial receivables arising from lease contracts  | 43     | 36     | 34     | 55     | 67     | 60     | 42     | 56     |
| Other investments   | -      | -      | -      | -      | -      | -      | -      | -      |
| NON-CURRENT ASSETS  | 58,482 | 56,946 | 55,819 | 62,422 | 61,667 | 62,218 | 61,916 | 55,117 |
| Intangible assets   | 30,027 | 29,737 | 29,452 | 29,587 | 29,297 | 29,395 | 29,173 | 25,715 |
| Goodwill  | 22,908 | 22,870 | 22,825 | 22,847 | 22,820 | 22,710 | 22,689 | 18,568 |
| Intangible assets with a finite useful life   | 7,119  | 6,867  | 6,627  | 6,740  | 6,477  | 6,685  | 6,484  | 7,147  |
| Tangible assets   | 13,287 | 12,986 | 12,800 | 13,141 | 12,980 | 13,049 | 13,009 | 13,311 |
| Property, plant and equipment owned   | 13,287 | 12,986 | 12,800 | 13,141 | 12,980 | 13,049 | 13,009 | 13,311 |
| Right of Use assets   | 5,276  | 5,022  | 4,879  | 4,992  | 4,851  | 4,898  | 4,783  | 4,847  |
| Other assets  | 9,892  | 9,201  | 8,688  | 14,702 | 14,539 | 14,876 | 14,951 | 11,244 |
| Miscellaneous receivables and other non-current assets  | 2,387  | 2,309  | 2,050  | 2,114  | 2,072  | 2,260  | 2,307  | 2,266  |
| Non-current financial assets  | 3,116  | 2,969  | 2,519  | 2,310  | 2,088  | 2,243  | 2,220  | 2,330  |
| o/w receivable for lease contracts  | 51     | 47     | 42     | 43     | 45     | 49     | 46     | 45     |
| o/w other non-current financial assets  | 3,065  | 2,922  | 2,477  | 2,267  | 2,043  | 2,194  | 2,174  | 2,285  |
| Deferred tax assets   | 937    | 896    | 1,080  | 7,496  | 7,547  | 7,592  | 7,594  | 3,513  |
| Other investments   | 44     | 51     | 52     | 54     | 57     | 82     | 120    | 156    |
| Investments in associates and joint ventures accounted for using the equity method                | 3,408  | 2,976  | 2,987  | 2,728  | 2,775  | 2,699  | 2,710  | 2,979  |
| TOTAL ASSETS  | 67,995 | 66,557 | 64,855 | 73,234 | 73,724 | 73,804 | 72,945 | 69,187 |



## **TIM Group Balance Sheet**



|   | Q1 '20 | H1 '20 | 9M '20 | FY '20 | Q1 '21 | H1 '21 | 9M '21 | FY '21 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|
| CURRENT LIABILITIES   | 10,818 | 10,534 | 10,380 | 11,167 | 13,043 | 12,378 | 13,480 | 16,364 |
| Trade and miscellaneous payables and other current liabilities                                | 6,573  | 6,108  | 5,908  | 6,588  | 7,046  | 6,820  | 8,125  | 9,473  |
| Current financial liabilities   | 4,202  | 4,382  | 4,416  | 4,308  | 5,742  | 5,242  | 5,054  | 6,596  |
| o/w liabilities for financing contracts and others  | 3,523  | 3,685  | 3,773  | 3,677  | 5,127  | 4,582  | 4,405  | 5,945  |
| o/w liabilities for lease contracts   | 679    | 697    | 643    | 631    | 615    | 660    | 649    | 651    |
| Liabilities directly associated with Discontinued operations/Non-current assets held for sale | -      | -      | -      | -      | -      | 68     | 58     | -      |
| o/w of a financial nature   | -      | -      | -      | -      | -      | -      | -      | -      |
| o/w of a non-financial nature   | -      | -      | -      | -      | _      | 68     | 58     | -      |
| Current income tax payables   | 43     | 44     | 56     | 271    | 255    | 248    | 243    | 295    |
| NON-CURRENT LIABILITIES   | 35,166 | 34,629 | 33,002 | 33,227 | 30,871 | 30,840 | 28,857 | 30,784 |
| Non-current financial liabilities   | 29,776 | 29,187 | 27,873 | 27,854 | 25,418 | 25,818 | 25,669 | 27,501 |
| o/w liabilities for financing contracts and others  | 25,396 | 24,984 | 23,766 | 23,655 | 21,357 | 21,712 | 21,679 | 23,437 |
| o/w liabilities for lease contracts   | 4,380  | 4,203  | 4,107  | 4,199  | 4,061  | 4,106  | 3,990  | 4,064  |
| Miscellaneous payables and other non-current liabilities                                      | 3,104  | 3,363  | 3,226  | 3,602  | 3,526  | 3,157  | 1,469  | 1,413  |
| Employee benefits   | 1,179  | 916    | 830    | 724    | 939    | 888    | 710    | 699    |
| Provisions  | 688    | 753    | 750    | 770    | 769    | 689    | 668    | 926    |
| Deferred tax liabilities  | 419    | 410    | 323    | 277    | 219    | 288    | 341    | 245    |
| TOTAL LIABILITIES   | 45,984 | 45,163 | 43,382 | 44,394 | 43,914 | 43,218 | 42,337 | 47,148 |
| EQUITY  | 22,011 | 21,394 | 21,473 | 28,840 | 29,810 | 30,586 | 30,608 | 22,039 |
| Equity attributable to equity owners of the Parent  | 20,623 | 20,081 | 20,227 | 26,215 | 25,371 | 25,994 | 26,010 | 17,414 |
| Equity attributable to Minority Interests   | 1,388  | 1,313  | 1,246  | 2,625  | 4,439  | 4,592  | 4,598  | 4,625  |
| TOTAL LIABILITIES & EQUITY  | 67,995 | 66,557 | 64,855 | 73,234 | 73,724 | 73,804 | 72,945 | 69,187 |



### **Domestic Results**



|   |                              |                        | R                       | EPORTED                 |                          |                              |                        | ORGANIC (1)                         |                               |                         |                         |                          |                          |                          |                              |                         |
|---|------------------------------|------------------------|-------------------------|-------------------------|--------------------------|------------------------------|------------------------|-------------------------------------|-------------------------------|-------------------------|-------------------------|--------------------------|--------------------------|--------------------------|------------------------------|-------------------------|
|   | Q4 '20                       | FY '20                 | Q1 '21                  | Q2 '21                  | Q3 '21                   | Q4 '21                       | FY '21                 | <b>Q4 '20</b><br>comparable<br>base | <b>FY '20</b> comparable base | Q1 '21                  | Q2 '21                  | Q3 '21                   | Q4 '21                   | Change<br>YoY %          | FY '21                       | Change<br>YoY %         |
| REVENUES (2)  | 3,433                        | 12,905                 | 3,077                   | 3,132                   | 3,072                    | 3,224                        | 12,505                 | 3,435                               | 12,933                        | 3,077                   | 3,132                   | 3,072                    | 3,229                    | (6.0)                    | 12,510                       | (3.3)                   |
| Service Revenues  | 2,992                        | 11,605                 | 2,753                   | 2,798                   | 2,780                    | 2,852                        | 11,183                 | 2,993                               | 11,627                        | 2,753                   | 2,798                   | 2,780                    | 2,857                    | (4.5)                    | 11,188                       | (3.8)                   |
| Wireline Services Retail (3) National Wholesale J. FiberCon       | <b>2,273</b><br>1,467<br>565 | <b>8,779</b> 5,716     | <b>2,138</b> 1,368      | <b>2,157</b> 1,362      | <b>2,090</b> 1,335       | <b>2,184</b><br>1,400<br>507 | <b>8,569</b> 5,466     | <b>2,275</b><br>1,468<br>562        | 5,723                         | <b>2,138</b> 1,368 556  | <b>2,157</b> 1,362      | <b>2,090</b> 1,335       | <b>2,189</b> 1,400       | (3.7)<br>(4.6)<br>(8.9)  | <b>8,574</b> 5,466           | (2.3)<br>(4.5)<br>(1.7) |
| National Wholesale + FiberCop<br>International Wholesale<br>Other | 249<br>(9)                   | 2,167<br>912<br>(16)   | 556<br>217<br>(3)       | 542<br>248<br>5         | 510<br>246<br>0          | 276<br>1                     | 2,114<br>987<br>3      | 250<br>(5)                          |                               | 217<br>(3)              | 542<br>248<br>5         | 510<br>246<br>0          | 512<br>276<br>1          | 10.4                     | 2,119<br>987<br>3            | 9.2                     |
| <b>Mobile Services</b> Retail  Wholesale and Other                | <b>851</b><br>707<br>144     | <b>3,378</b> 2,895 483 | <b>757</b><br>676<br>81 | <b>783</b><br>685<br>97 | <b>821</b><br>677<br>143 | <b>791</b><br>677<br>114     | <b>3,152</b> 2,716 436 | <b>851</b><br>707<br>144            | <b>3,394</b><br>2,928<br>466  | <b>757</b><br>676<br>81 | <b>783</b><br>685<br>97 | <b>821</b><br>677<br>143 | <b>791</b><br>677<br>114 | (7.1)<br>(4.2)<br>(21.0) | <b>3,152</b><br>2,716<br>436 | (7.1)<br>(7.2)<br>(6.4) |
| Elimination & Other   | (132)                        | (552)                  | (142)                   | (142)                   | (131)                    | (123)                        | (538)                  | (133)                               | (543)                         | (142)                   | (142)                   | (131)                    | (123)                    | , ,                      | (538)                        | , ,                     |
| Handsets  | 441                          | 1,300                  | 324                     | 334                     | 292                      | 372                          | 1,322                  | 442                                 | 1,306                         | 324                     | 334                     | 292                      | 372                      | (15.8)                   | 1,322                        | 1.2                     |
| OPEX (2)  | 2,175                        | 7,566                  | 2,219                   | 1,861                   | 1,822                    | 2,873                        | 8,775                  | 2,038                               | 7,350                         | 1,818                   | 1,817                   | 1,778                    | 2,230                    | 9.4                      | 7,643                        | 4.0                     |
| EBITDA<br>EBITDA Margin   | <b>1,258</b> 36.6%           | <b>5,339</b> 41.4%     | <b>858</b> 27.9%        | <b>1,271</b> 40.6%      | <b>1,250</b> 40.7%       | <b>351</b> 10.9%             | <b>3,730</b> 29.8%     | <b>1,397</b> 40.7%                  | ,                             | <b>1,259</b> 40.9%      | <b>1,315</b> 42.0%      | <b>1,294</b><br>42.1%    | <b>999</b><br>30.9%      | (28.5)<br>(9.7 p.p.)     | <b>4,867</b> 38.9%           | (12.8)<br>(4.3 p.p.)    |
| EBITDA After Lease<br>EBITDA AL Margin                            | <b>1,132</b> 33.0%           | <b>4,816</b> 37.3%     | <b>733</b> 23.8%        | <b>1,141</b><br>36.4%   | <b>1,124</b> 36.6%       | <b>223</b> 6.9%              | <b>3,221</b> 25.8%     | <b>1,271</b> 37.0%                  | ,                             | <b>1,134</b> 36.9%      | <b>1,185</b> 37.8%      | <b>1,168</b> 38.0%       | <b>871</b> 27.0%         | (31.5)<br>(10.0 p.p.)    | <b>4,358</b> 34.8%           | (14.2)<br>(4.4 p.p.)    |
| CAPEX % on revenues   | <b>1,168</b> 34.0%           | <b>2,748</b> 21.3%     | <b>490</b><br>15.9%     | <b>975</b><br>31.1%     | <b>765</b> 24.9%         | <b>1,147</b> 35.6%           | <b>3,377</b> 27.0%     | <b>1,168</b><br>34.0%               | ,                             | <b>490</b><br>15.9%     | <b>735</b> 23.5%        | <b>765</b><br>24.9%      | <b>1,147</b> 35.5%       | (1.8)<br>1.5 p.p.        | <b>3,137</b> 25.1%           | 14.4<br>3.9 p.p.        |
| Headcount EoP   | 42,925                       | 42,925                 | 43,004                  | 43,157                  | 42,811                   | 42,591                       | 42,591                 |                                     |                               |                         |                         |                          |                          |                          |                              |                         |

### **Domestic Wireline**

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|--------------------------|
| <u>Unaudited figures</u> |

|                               |                         |                         |        | F      | REPORTED |        |                 |        |                 |
|-------------------------------|-------------------------|-------------------------|--------|--------|----------|--------|-----------------|--------|-----------------|
|                               | <b>Q4 '20</b> pro-forma | <b>FY '20</b> pro-forma | Q1 '21 | Q2 '21 | Q3 '21   | Q4 '21 | Change<br>YoY % | FY '21 | Change<br>YoY % |
| WIRELINE REVENUES             | 2,538                   | 9,523                   | 2,328  | 2,364  | 2,237    | 2,384  | (6.1)           | 9,313  | (2.2)           |
| Wireline Service Revenues     | 2,273                   | 8,779                   | 2,138  | 2,157  | 2,090    | 2,184  | (3.9)           | 8,569  | (2.4)           |
| Retail Services (2)           | 1,468                   | 5,717                   | 1,368  | 1,362  | 1,335    | 1,400  | (4.6)           | 5,466  | (4.4)           |
| o/w Broadband and content     | 572                     | 2,299                   | 563    | 554    | 546      | 543    | (5.1)           | 2,206  | (4.0)           |
| o/w ICT Services (2)          | 333                     | 1,059                   | 285    | 311    | 303      | 404    | 21.2            | 1,302  | 22.9            |
| National Wholesale + FiberCop | 562                     | 2,155                   | 556    | 542    | 510      | 507    | (9.8)           | 2,114  | (1.9)           |
| International Wholesale       | 249                     | 912                     | 217    | 248    | 246      | 276    | 10.8            | 987    | 8.2             |
| Other                         | (6)                     | (6)                     | (3)    | 5      | -        | 1      |                 | 3      |                 |
| Equipments                    | 265                     | 744                     | 190    | 207    | 147      | 200    | (24.6)          | 744    | -               |

| <b>Q4 '20</b><br>comparable<br>base | FY '20<br>comparable<br>base | Q1 '21 | Q2 '21 | Q3 '21 | Q4 '21 | Change<br>YoY % | FY '21 | Change<br>YoY % |
|-------------------------------------|------------------------------|--------|--------|--------|--------|-----------------|--------|-----------------|
| 2,540                               | 9,522                        | 2,328  | 2,364  | 2,237  | 2,389  | (5.9)           | 9,318  | (2.1)           |
| 2,275                               | 8,777                        | 2,138  | 2,157  | 2,090  | 2,189  | (3.7)           | 8,574  | (2.3)           |
| 1,468                               | 5,723                        | 1,368  | 1,362  | 1,335  | 1,400  | (4.6)           | 5,466  | (4.5)           |
| 572                                 | 2,299                        | 563    | 554    | 546    | 543    | (5.1)           | 2,206  | (4.0)           |
| 333                                 | 1,059                        | 285    | 311    | 303    | 404    | 21.2            | 1,302  | 22.9            |
| 562                                 | 2,155                        | 556    | 542    | 510    | 512    | (8.9)           | 2,119  | (1.7)           |
| 250                                 | 904                          | 217    | 248    | 246    | 276    | 10.4            | 987    | 9.2             |
| (5)                                 | (6)                          | (3)    | 5      | -      | 1      |                 | 3      |                 |
| 265                                 | 745                          | 190    | 207    | 147    | 200    | (24.8)          | 744    | (0.1)           |
|                                     |                              |        |        |        |        |                 |        |                 |
| 8,791                               | 8,791                        | 8,774  | 8,765  | 8,729  | 8,647  | (1.6)           | 8,647  | (1.6)           |
| 4.0                                 | 15.6                         | 3.6    | 3.4    | 3.0    | 3.5    | (0.5 p.p.)      | 13.5   | (2.1 p.p.)      |

ORGANIC (1)

### Retail lines ('000) Churn rate %

Broadband Consumer **Business** UBB

### Wholesale lines ('000)

Local Loop Unbundling Wholesale Line Rental Bitstream Naked UBB

ARPU Retail (BB & ICT)

| 250<br>(5) | 904<br>(6) | (3)   | 248<br>5 | 246   | 276<br>1 | 10.4       | 987<br>3 | 9.2        |
|------------|------------|-------|----------|-------|----------|------------|----------|------------|
| 265        | 745        | 190   | 207      | 147   | 200      | (24.8)     | 744      | (0.1)      |
|            |            |       |          |       |          |            |          |            |
| 8,791      | 8,791      | 8,774 | 8,765    | 8,729 | 8,647    | (1.6)      | 8,647    | (1.6)      |
| 4.0        | 15.6       | 3.6   | 3.4      | 3.0   | 3.5      | (0.5 p.p.) | 13.5     | (2.1 p.p.) |
| 7,635      | 7,635      | 7,746 | 7,783    | 7,811 | 7,733    | 1.3        | 7,733    | 1.3        |
| 6,432      | 6,432      | 6,545 | 6,541    | 6,579 | 6,511    | 1.2        | 6,511    | 1.2        |
| 1,203      | 1,203      | 1,202 | 1,243    | 1,232 | 1,222    | 1.6        | 1,222    | 1.6        |
| 4,432      | 4,432      | 4,695 | 4,926    | 5,084 | 5,186    | 17.0       | 5,186    | 17.0       |
|            |            |       |          |       |          |            |          |            |
| 7,974      | 7,974      | 7,908 | 7,822    | 7,734 | 7,729    | (3.1)      | 7,729    | (3.1)      |
| 2,783      | 2,783      | 2,625 | 2,472    | 2,343 | 2,202    | (20.9)     | 2,202    | (20.9)     |
| 184        | 184        | 180   | 172      | 165   | 161      | (12.5)     | 161      | (12.5)     |
| 786        | 786        | 722   | 662      | 607   | 548      | (30.3)     | 548      | (30.3)     |
| 4,220      | 4,220      | 4,381 | 4,516    | 4,619 | 4,819    | 14.2       | 4,819    | 14.2       |
|            |            |       |          |       |          |            |          |            |
| 34.4       | 31.3       | 32.2  | 33.0     | 32.4  | 36.3     | 5.5        | 33.4     | 6.7        |
|            |            |       |          |       |          |            |          |            |

### **Domestic Wireline - Legenda**



### **WIRELINE REVENUES**

### **Wireline Service Revenues**

**Retail Services** 

o/w Broadband and content

o/w ICT Services

National Wholesale + FiberCop

International Wholesale

Other

Total revenues of Domestic Wireline, including services and equipment

Including retail, domestic wholesale, Sparkle (TIS Group), adjustments and eliminations

Retail service revenues: consumer + business (including revenues generated by TIM Factories)

Data services (xDSL, FTTx), TIM Vision and other contents, TIM Game

Cloud, Security, IT and other B2B services. Including revenues generated by TIM Factories

Revenues from OLOs, regulated and not regulated (organization view) and from FiberCop (consolidated by line from Q2)

TIM Sparkle Group revenues

Intercompany adjustment and elimination

#### **Equipments**

Equipment sold, including consumer (routers, set-top-box, etc) and B2B (IRU, IT hardware, local networks equipment, etc)

#### Retail lines ('000)

Churn rate %

Broadband

Consumer

Business

UBB

Fixed accesses, including both voice, broadband (xDSL, FTTx) and data only lines. Gigabit Ethernet (GBE) FTTH lines included

Percentage of line lost on average nr of lines in the reported period

All active broadband lines, including xDSL and FTTx

Active broadband lines on Consumer customers

Active broadband lines on Corporate and Small/Medium enterprises

All active fiber line retail customers (FTTx and enterprise data lines) and Fixed Wireless Accesses (FWA). Gigabit Ethernet (GBE) FTTH lines included

### Wholesale lines ('000)

Local Loop Unbundling

Wholesale Line Rental

Bitstream Naked

UBB

#### Total number of wholesale lines

Nr. of wholesale accesses to the copper local access network (SULL, VULL and NGA included)

Nr. of rented wholesale lines enabling OLOs to resell basic and advanced telephone and associated services

Nr. of wholesale copper access lines with no RTG/ISDN/WLR voice service, used by OLOs for ADSL data service.

Nr. of FTTx accesses on TIM's fiber network

### **ARPU Retail (BB & ICT)**

Total broadband & ICT revenues (Consumer+Business) divided by average active retail customers (€/line/month)



### **Domestic Mobile**

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|  |                  | REPORTED                           |                 |                 |                  |                  |                           |                     |                          |   | ORGANIC (1)                        |   |   |   |   |  |  |  |
|--|------------------|------------------------------------|-----------------|-----------------|------------------|------------------|---------------------------|---------------------|--------------------------|---|------------------------------------|---|---|---|---|--|--|--|
|  | Q4 '20           | FY '20<br>pro-forma <sup>(2)</sup> | Q1 '21          | Q2 '21          | Q3 '21           | Q4 '21           | Change<br>YoY %           | FY '21              | Change<br>YoY %          | Q4 '20<br>comparable<br>base  | FY '20<br>comparable<br>base       | Q1 '21  | Q2 '21  | Q3 '21  | Q4 '21  | Change<br>YoY %  | FY '21   | Change<br>YoY %  |
| MOBILE REVENUES  | 1,028            | 3,923                              | 892             | 909             | 966              | 965              | (6.1)                     | 3,732               | (4.9)                    | 1,028   | 3,956                              | 892   | 909   | 966   | 965   | (6.1)  | 3,732  | (5.7)  |
| Mobile Service Revenues  | 851              | 3,361                              | 757             | 783             | 821              | 791              | (7.1)                     | 3,152               | (6.2)                    | 851   | 3,394                              | 757   | 783   | 821   | 791   | (7.1)  | 3,152  | (7.1)  |
| Retail Services o/w Incoming Wholesale and Other   | 707<br>68<br>144 | 271                                | 676<br>58<br>81 | 685<br>56<br>97 | 677<br>57<br>143 | 677<br>57<br>114 | (4.2)<br>(15.5)<br>(21.0) | 2,716<br>229<br>436 | (6.2)<br>(15.4)<br>(6.4) | 707<br>68<br>144  | 2928<br>271<br>466                 | 676<br>58<br>81   | 685<br>56<br>97   | 677<br>57<br>143  | 677<br>57<br>114                                      | (4.2)<br>(15.5)<br>(21.0)  | 2716<br>229<br>436   | (7.2)<br>(15.4)<br>(6.4)   |
| Handsets and Handsets Bundle   | 177              | 562                                | 135             | 126             | 145              | 174              | (1.6)                     | 580                 | 3.3                      | 177   | 562                                | 135   | 126   | 145   | 174   | (1.6)  | 580  | 3.3  |
| Total number of lines ('000) Churn rate %  Human Not Human (M2M) Calling lines Human Calling Broadband Users LTE Users |                  |                                    |                 |                 |                  |                  |                           |                     |                          | 30,170<br>4.2<br>19,795<br>10,375<br>27,313<br>16,938<br>12,818<br>11,673 | 18.6<br>19,795<br>10,375<br>27,313 | 30,222<br>3.8<br>19,554<br>10,669<br>27,462<br>16,793<br>12,864<br>11,878 | 30,317<br>3.7<br>19,306<br>11,011<br>27,694<br>16,683<br>12,853<br>11,929 | 30,473<br>3.6<br>19,172<br>11,301<br>27,860<br>16,559<br>12,863<br>12,070 | 3.6<br>19,054<br>11,412<br>27,853<br>16,440<br>12,783 | 1.0<br>(0.6 p.p.)<br>(3.7)<br>10.0<br>2.0<br>(2.9)<br>(0.3)<br>3.7 | 30,466<br>14.7<br>19,054<br>11,412<br>27,853<br>16,440<br>12,783<br>12,103 | 1.0<br>(3.9 p.p.)<br>(3.7)<br>10.0<br>2.0<br>(2.9)<br>(0.3)<br>3.7 |
| Usage Data (GB/users/month)  |                  |                                    |                 |                 |                  |                  |                           |                     |                          | 10.3  | 9.4                                | 10.5  | 11.1  | 12.1  | 11.7  | 13.6   | 11.4   | 21.3   |
| ARPU Reported ARPU Human   |                  |                                    |                 |                 |                  |                  |                           |                     |                          | 7.8<br>11.9   |                                    | 7.5<br>11.4   | 7.5<br>11.7   | 7.4<br>11.7   | 7.4<br>11.8   | (5.5)<br>(0.8)   | 7.5<br>11.7  | (7.1)<br>(3.4)   |

### **Domestic Mobile - Legenda**



#### **MOBILE REVENUES**

Mobile Service Revenues

Retail Services o/w Incoming

Wholesale and Other

**Handsets and Handsets Bundle** 

Total number of lines

Churn rate %

Human Not Human (M2M)

Calling lines

**Human Calling** 

Broadband Users

LTE Users

Usage Data

Reported Human Total mobile revenues, including services, handsets and handsets bundle

Mobile service revenues, including retail, wholesale and other

Retail service revenues, consumer and business including voice, messaging, browsing and content

Revenues for voice traffic terminated on TIM mobile customers including visitors

MVNOs and visitors. Inwit revenues and colocation on mobile sites until Q1 '20

Mobile handsets sales and handsets bundles

Total mobile customer base, human and not human ('000)

Percentage of line lost on average nr of lines in the reported period

Total nr. of human lines

Total nr. of not human lines, including machine to machine and data-only SIMs (eq. for tablets)

Nr. of active lines (calling at least once within the last month of the reported quarter)

Nr. of human active lines (calling at least once within the last month of the reported quarter)

Mobile customers using data services

Mobile customer using (also) 4G (LTE) data services

Average data usage (GB/broadband users/month) - Data volumes net of Visitors, Roamers and MVNO (Noverca/Kena volumes included)

Total retail service revenues divided by average customer base, human and not human (€/line/month)

Total retail service revenues divided by average human customer base (€/line/month)





|                                  | Q4 '20 | FY '20 | Q1 '21 | Q2 '21 | Q3 '21 | Q4 '21 | Change<br>YoY % | FY '21 | Change<br>YoY % |
|----------------------------------|--------|--------|--------|--------|--------|--------|-----------------|--------|-----------------|
| REVENUES                         | 4,678  | 17,268 | 4,340  | 4,407  | 4,512  | 4,799  | 2.6             | 18,058 | 4.6             |
| Service Revenues                 | 4,441  | 16,665 | 4,228  | 4,267  | 4,382  | 4,620  | 4.0             | 17,497 | 5.0             |
| o/w Mobile                       | 4,166  | 15,618 | 3,948  | 3,984  | 4,097  | 4,324  | 3.8             | 16,353 | 4.7             |
| o/w Fixed                        | 275    | 1,047  | 280    | 282    | 286    | 296    | 7.6             | 1,144  | 9.3             |
| Handsets                         | 237    | 603    | 112    | 140    | 130    | 180    | (24.3)          | 561    | (7.0)           |
| OPEX                             | 2,342  | 8,986  | 2,332  | 2,329  | 2,366  | 2,370  | 1.2             | 9,397  | 4.6             |
| EBITDA                           | 2,336  | 8,282  | 2,008  | 2,078  | 2,146  | 2,429  | 4.0             | 8,661  | 4.6             |
| EBITDA margin                    | 49.9%  | 48.0%  | 46.3%  | 47.2%  | 47.6%  | 50.6%  | 0.7 p.p.        | 48.0%  | 0.0 p.p.        |
| EBITDA net non recurring         | 2,363  | 8,309  | 2,008  | 2,092  | 2,153  | 2,444  | 3.4             | 8,697  | 4.7             |
| EBITDA margin                    | 50.5%  | 48.1%  | 46.3%  | 47.5%  | 47.7%  | 50.9%  | 0.4 p.p.        | 48.2%  | 0.1 p.p.        |
| CAPEX                            | 1,464  | 3,891  | 1,324  | 906    | 896    | 4,840  |                 | 7,966  |                 |
| % on revenues                    | 31.3%  | 22.5%  | 30.5%  | 20.6%  | 19.9%  | 100.9% | 69.6 p.p.       | 44.1%  | 21.6 p.p.       |
| KPI's - Mobile only              |        |        |        |        |        |        |                 |        |                 |
| Total Penetration <sup>(1)</sup> | 97.2%  | 97.2%  | 99.4%  | 100.5% | 101.4% | 102.8% | 5.6 p.p.        | 102.8% | 5.6 p.p.        |
| Market Share on total lines (1)  | 22.0%  | 22.0%  | 21.5%  | 20.9%  | 20.8%  | 20.5%  | (1.5 p.p.)      | 20.5%  | (1.5 p.p.)      |
| Total Lines ('000) (2)           | 51,433 | 51,433 | 51,728 | 51,341 | 51,614 | 52,066 | 1.2             | 52,066 | 1.2             |
| TOTAL ARPU (3)                   | 27.1   | 24.9   | 25.5   | 25.8   | 26.5   | 27.7   | 2.2             | 26.4   | 6.0             |
| TOTAL MOU (4)                    | 121    | 123    | 113    | 110    | 103    | 94     | (22.3)          | 105    | (14.6)          |
| Exchange rate AVG YTD (R\$/euro) | 5.89   | 5.89   | 6.60   | 6.49   | 6.38   | 6.36   |                 | 6.36   |                 |

## **Reported & Organic Reconciliation**



|                                 |          | Q4 '20                                   |  |                        |                                      | Q4 '21   |                        |         |  |
|---------------------------------|----------|--|--|------------------------|--------------------------------------|----------|------------------------|---------|--|
|                                 | Reported | Non Organ<br>Change in<br>consolid. area | ic elements<br>Exchange rate<br>impact | Non recurring<br>items | <b>Organic</b><br>comparable<br>base | Reported | Non recurring<br>items | Organic |  |
| REVENUES                        | 4,148    | -  | 17                                     | (1)                    | 4,166                                | 3,976    | (5)                    | 3,981   |  |
| Domestic                        | 3,433    | -  | 1                                      | (1)                    | 3,435                                | 3,224    | (5)                    | 3,229   |  |
| Brazil                          | 725      | -  | 16                                     | -                      | 741                                  | 761      | -                      | 761     |  |
| Other Activities & Eliminations | (10)     | -  | -                                      | -                      | (10)                                 | (9)      | -                      | (9)     |  |
| SERVICE REVENUES                | 3,669    | -  | 17                                     | -                      | 3,686                                | 3,576    | (5)                    | 3,581   |  |
| Domestic                        | 2,992    | -  | 1                                      | -                      | 2,993                                | 2,852    | (5)                    | 2,857   |  |
| Brazil                          | 687      | -  | 16                                     | -                      | 703                                  | 733      | -                      | 733     |  |
| Other Activities & Eliminations | (10)     | -  | -                                      | -                      | (10)                                 | (9)      | -                      | (9)     |  |
| EBITDA                          | 1,621    | -  | 7                                      | (142)                  | 1,770                                | 731      | (651)                  | 1,382   |  |
| Domestic                        | 1,258    | -  | 1                                      | (138)                  | 1,397                                | 351      | (648)                  | 999     |  |
| Brazil                          | 364      | -  | 6                                      | (4)                    | 374                                  | 385      | (3)                    | 388     |  |
| Other Activities & Eliminations | (1)      | -  | -                                      | -                      | (1)                                  | (5)      | -                      | (5)     |  |
| EBITDA After Lease              | 1,428    | -  | 5                                      | (142)                  | 1,575                                | 520      | (651)                  | 1,171   |  |
| Domestic                        | 1,132    | -  | 1                                      | (138)                  | 1,271                                | 223      | (648)                  | 871     |  |
| Brazil                          | 297      | -  | 4                                      | (4)                    | 305                                  | 302      | (3)                    | 305     |  |
| Other Activities & Eliminations | (1)      | -  | -                                      | -                      | (1)                                  | (5)      | -                      | (5)     |  |
| EBIT                            | 477      | -  | (2)                                    | (142)                  | 617                                  | (4,469)  | (4,771)                | 302     |  |
| Domestic                        | 323      | -  | -                                      | (138)                  | 461                                  | (4,621)  | (4,768)                | 147     |  |
| Brazil                          | 156      | -  | (2)                                    | (4)                    | 158                                  | 158      | (3)                    | 161     |  |
| Other Activities & Eliminations | (2)      | -  | -                                      | -                      | (2)                                  | (6)      | -                      | (6)     |  |

## 2020 Comparable base



|                                     | <b>FY '20</b><br>organic | INWIT line by line consolidation on<br>Q1 to be removed for 2020<br>comparable base <sup>(1)</sup> | <b>FY '20</b><br>old comparable<br>base | Delta FX <sup>(2)</sup> | <b>FY '20</b><br>updated comparable<br>base |
|-------------------------------------|--------------------------|--|---|-------------------------|---|
| REVENUES                            | 15,844                   | (3)  | 15,841                                  | (226)                   | 15,615                                      |
| Domestic                            | 12,944                   | (3)  | 12,941                                  | (8)                     | 12,933                                      |
| o/w Wireline                        | 9,530                    | -  | 9,530                                   | (8)                     | 9,522                                       |
| o/w Mobile                          | 3,971                    | (15)   | 3,956                                   | -                       | 3,956                                       |
| Brazil                              | 2,933                    | -  | 2,933                                   | (218)                   | 2,715                                       |
| Other activities & Elim.            | (33)                     | (1)  | (34)                                    | 1                       | (33)  |
| SERVICE REVENUES                    | 14,441                   | (8)  | 14,433                                  | (219)                   | 14,214                                      |
| Domestic                            | 11,643                   | (8)  | 11,635                                  | (8)                     | 11,627                                      |
| o/w Wireline                        | 8,785                    | -  | 8,785                                   | (8)                     | 8,777                                       |
| o/w Mobile                          | 3,411                    | (17)   | 3,394                                   | -                       | 3,394                                       |
| Brazil                              | 2,831                    | -  | 2,831                                   | (211)                   | 2,620                                       |
| Other activities & Elim.            | (33)                     | (1)  | (34)                                    | 1                       | (33)  |
| EBITDA                              | 7,063                    | (74)   | 6,989                                   | (107)                   | 6,882                                       |
| Domestic                            | 5,658                    | (74)   | 5,584                                   | (1)                     | 5,583                                       |
| Brazil                              | 1,412                    | -  | 1,412                                   | (106)                   | 1,306                                       |
| Other activities & Elim.            | (7)                      | -  | (7)                                     | -                       | (7)   |
| EBITDA After Lease                  | 6,249                    | (54)   | 6,195                                   | (85)                    | 6,110                                       |
| Domestic                            | 5,135                    | (54)   | 5,081                                   | (1)                     | 5,080                                       |
| Brazil                              | 1,121                    | -  | 1,121                                   | (84)                    | 1,037                                       |
| Other activities & Elim.            | (7)                      | -  | (7)                                     | -                       | (7)   |
| CAPEX                               | 3,409                    | (6)  | 3,403                                   | (49)                    | 3,354                                       |
| Domestic                            | 2,748                    | (6)  | 2,742                                   | -                       | 2,742                                       |
| Brazil                              | 661                      | -  | 661                                     | (49)                    | 612   |
| Exchange rate AVG actual (R\$/euro) | 5.89                     |  | 5.89                                    | $\longrightarrow$       | 6.36  |

# For further questions please contact the IR team



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