#### **TELECOM ITALIA**

### **FY 2006 Financial Results**

Milan, 8th March 2007

## **TI FY06 Business Performance**



- **▶ 2006** financial performance and business overview:
- **▶ Wireline** 
  - ► TIM Italy
- ► TIM Brasil
- Appendix



### **Domestic market: 2006 challenges and responses**

### Main challenges

- Continued erosion of voice traffic
- Discontinuities in the VAS market (info services
   12xx: price competition in a shrinking market)
- Slowing broadband market growth and increased competition
- Penalizing regulatory framework on consumer/business (e.g. offers/retention campaigns) and Corporate and Public Administration customers
- ▶ Slowing growth in the mobile market
- ▶ 22% mobile termination cut
- ▶ Aggressive competition via F/M substitution

### **Responses**

- ▶ Focus on flat rate and F2F/F2M packages
- ► Followed price competition, while starting to rebuild brand awareness
- ► Focused on migration from pay-per-use to flat rate in order to stabilize ARPU. Launch of new 2Play and 3Play offers
- ▶ Setting the ground to review with Italy's NRA the existing ex-ante obligations and obtain greater commercial flexibility
- Created a new division dedicated to large corporate customers and ICT services
- Commercial push to regain and stabilize market share
- Deeper segmentation, "friends and family" fixed and mobile offers, to stimulate usage



- **▶ 2006** financial performance and business overview:
- **▶ Wireline** 
  - ► TIM Italy
- ► TIM Brasil
- Appendix



### Wireline: Main Results 2006 vs 2005

€ MIn, %

-80 MIn € (-0,4%) net of 43 MIn € in 2005 of Premium Services reimbursed to customers

Positively impacted from change in depreciation criteria (asset lives) (219 MIn €)

**Reported Data** 

	Organic Data							
	2006 Organic	2005 Organic	Δ <b>Abs</b>	Δ %				
Revenues	17,795	17,918	-123	-0.7%				
Ebitda Ebitda %	<b>7,620</b> 42.8%	<b>7,859</b> 43.9%	- <b>239</b> -1.1pp	-3.0%				
Ebit Ebit %	<b>4,567</b> 25.7%	<b>4,721</b> 26.3%	- <b>154</b> -0.6 pp	-3.3%				
Capex Capex/Rev.	<b>3,002</b> <b>16</b> .9%	<b>2,823</b> 15.8%	+179 +1.1 pp	+6.3%				

2006 Reported	2005 Reported	Δ <b>Abs</b>	Δ %			
17,795	17,834	-39	-0.2%			
7.474	7,650	- <b>176</b> -0.9 pp	-2.3%			
42.0% 4,396	42.9% 4,488	-0.9 ρρ - <b>92</b>	-2.0%			
24.7%	25.2%	-0.5 pp				
3,002	2,823	+179				
16.9%	15.8%	+1.1 pp				



## **Wireline: 2006 Domestic and European Project**

€ MIn., %, Organic Growth

-342 Min € (-2.0%) net of 43 Mln € in 2005 of Premium Services reimbursed to customers

-80 Mln € (-0,4%) net of 43 Mln € in 2005 of Premium Services reimbursed to customers

	Domestic				European Project			Total BU Wireline			
	2006	2005	Δ	Δ%	2006	2005*	Δ Δ%	2006	2005	Δ	Δ%
Revenues	16,880	17,265	-385	-2.2%	915	653	+262 +40.1%	17,795	17,918	-123	-0.7%
Ebitda	7,539	7,859	-320	-4.1%	81	0	+81 n.m.	7,620	7,859	-239	-3.0%
Ebitda %	44.7%	45.5%	-0.8рр		8.9%	0.0%	+8.9рр	42.8%	43.9%	-1.1pp	
Ebit	4,692	4,844	-152	-3.1%	-125	-123	-2 -1.6%	4,567	4,721	-154	-3.3%
Ebit %	27.8%	28.1%	-0.3рр		-13.7%	-18.8%	+5.1pp	25.7%	26.3%	-0.6рр	
CAPEX	2,535	2,519	+16		467	304	+163	3,002	2,823	+179	
% on Rev.**	15.0%	14.6%	+0.4pp		51.0%	46.5%	-4.5рр	16.9%	15.8%	+1.1pp	

- ▶ Limited erosion of domestic margin
- Increasing weight of European Project on Wireline revenues and profitability (EBITDA margin at 16.2% in 4Q06, up from 11.1% in 3Q 06, 5.4% in 2Q 06 and 1.0% in 1Q 06)



<sup>\*</sup> Including Liberty Surf from 1/1/05

<sup>\*\*</sup> Calculated on Reported Data

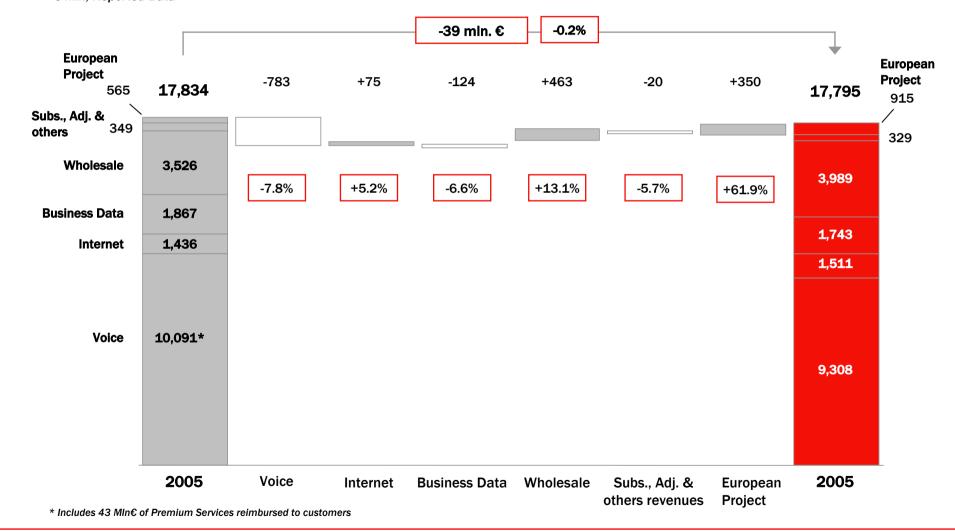
## Wireline: Main Results by Quarter - Organic data

€ MIn, %	<b>1Q06</b>	<b>2</b> Q06	<b>3Q06</b>	<b>4</b> Q06	-85 Min € (-1,8%) net of 43 Min € in 2005 of Premium	
Quarterly	2006 vs 2005 Δ Abs Δ %	2006 vs 2005 Δ Abs Δ %	2006 vs 2005 Δ Abs Δ %	2006 vs 2005 Δ Abs Δ %	Services reimbursed to customers  Impact of price	
Revenues Ebitda Ebit	+58 +1.3% +7 +0.3% -50 -4.0%	-34 -0.7% -43 -2.1% -85 -6.9%	-18 -0.4% -56 -2.9% -83 -7.3%	-128 -2.8% -147 -7.5% +63 +5.6%	revision on expired Public Admin contracts and of price pressure on large corporate customers	
	Mar-06 YTD	Jun-06 YTD	Sep-06 YTD	Dec-06 YTD		
YTD	Mar-06 YTD  2006 vs 2005 Δ Abs Δ %	Jun-06 YTD  2006 vs 2005 Δ Abs Δ %	Sep-06 YTD  2006 vs 2005  Δ Abs Δ %	Dec-06 YTD  2006 vs 2005  Δ Abs Δ %	Full Year impact of change in depreciation criteria (asset lives)	
YTD	2006 vs 2005	2006 vs 2005	2006 vs 2005	2006 vs 2005	change in	



### **Revenue analysis**

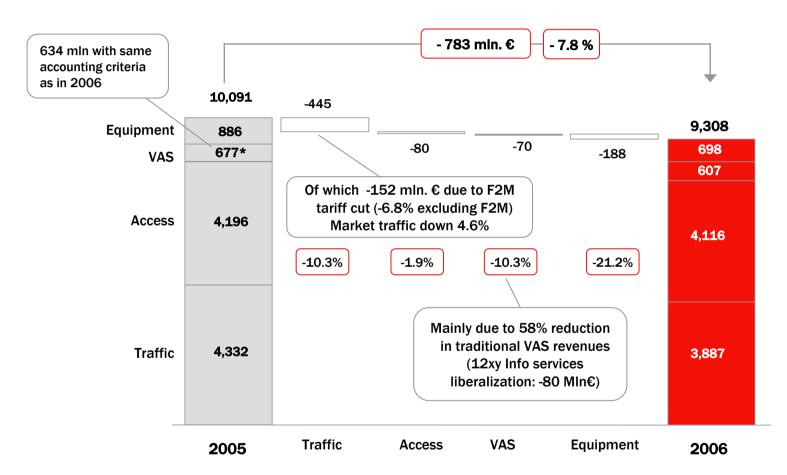
€ MIn, Reported Data





### **Voice retail service revenues in line with 2005 trends**

€ MIn, %, Reported Data



<sup>\*</sup> Includes 43 MIn€ of Premium Services reimbursed to customers

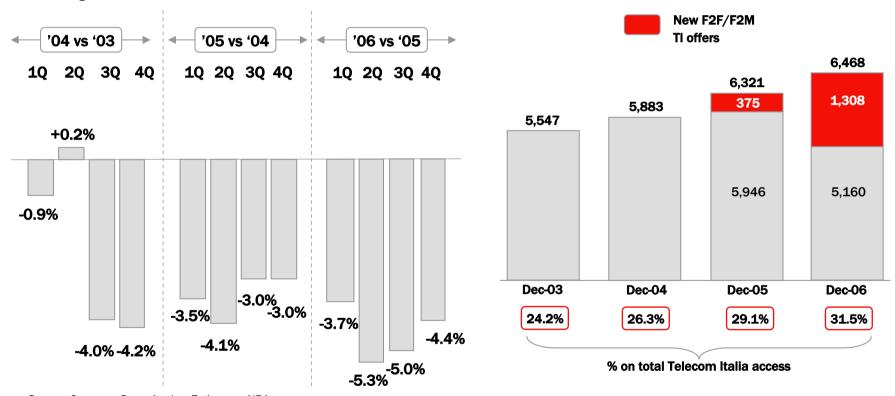


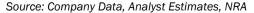
### **Wireline: Voice Traffic performance**

### Italian market: domestic voice traffic trend

### Penetration of voice flat/semi-flat offers

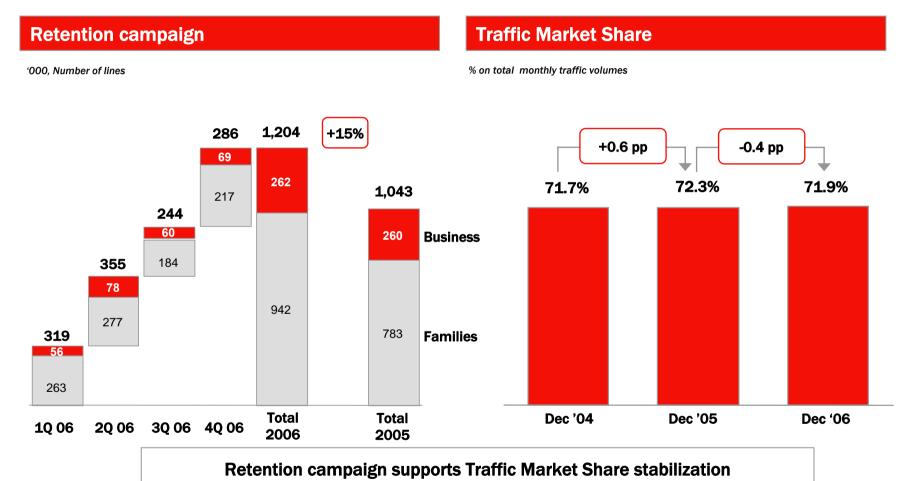
YoY % chg. in traffic volume





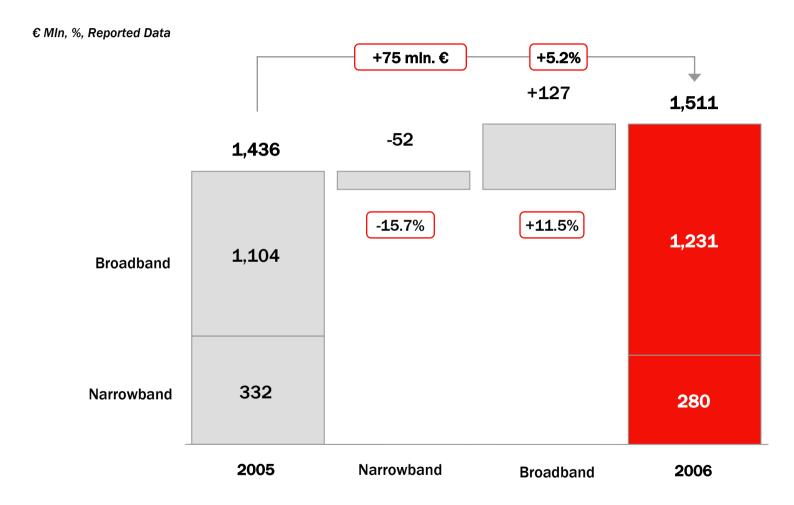


### **Retention campaign and traffic Market Share**





## **Consumer Internet: stabilizing ARPU in a slowing market**





## **TI Wireline Broadband portfolio evolution**

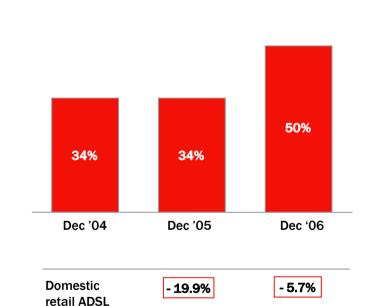
### **Broadband total portfolio**

Number of access lines ('000)

	Dec '04	Dec '05	Dec '06	D '05 vs'04	D '06 vs'05
Wholesale	599	890	1,131	+291	+241
Retail	3,411	4,817	5,639	+1,406	+822
Total Domestic	4,010	5,707	6,770	+1,697	+1,063
International BB	420	1,313*	1,890	+893	+577
international bb	420	1,313"	1,090	1093	T311
Wireline Total	4,430	7,020	8,660	+2,590	+1,640

### **Flat Offers on Total Alice Consumer**

%



1Q'06 vs 1Q'05

ARPU\*\*



4Q'06 vs 1Q'06

<sup>\*</sup>Including Liberty Surf's BB customers

<sup>\*\*</sup>Including Residential, SOHO and SME's customers

### **Business data revenues**

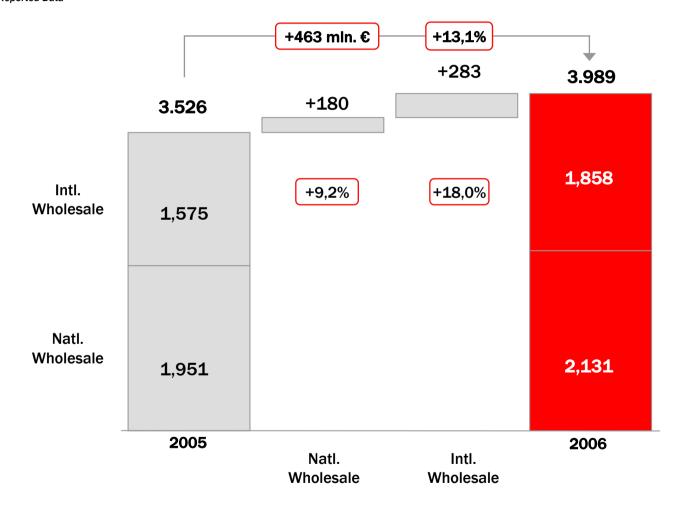
€ MIn, %, Reported Data





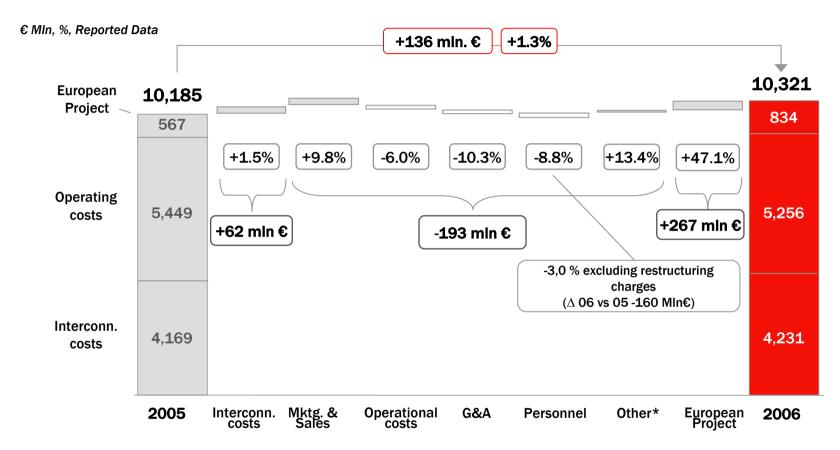
### **Wireline: Wholesale revenues**

€ MIn, %, Reported Data





## **Confirming strong focus on cost control**

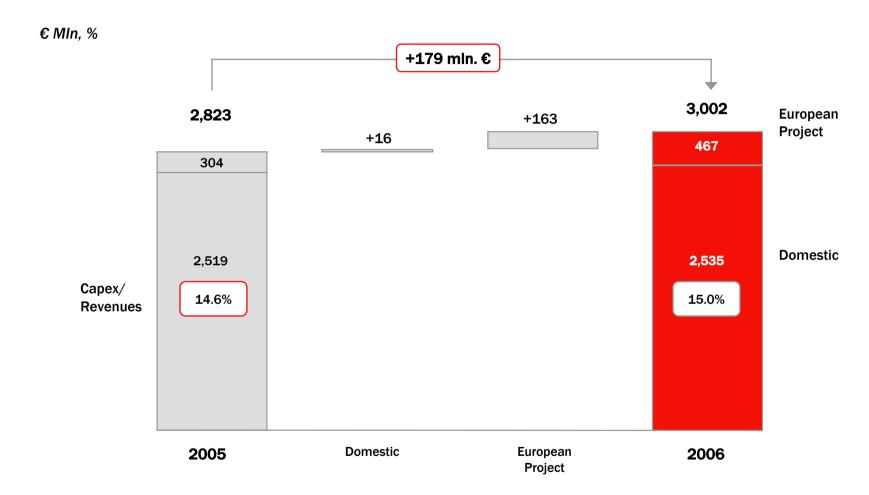


- ▶ The business continues to generate efficiencies
- Mktg&sales costs increase as a response to competitive pressure



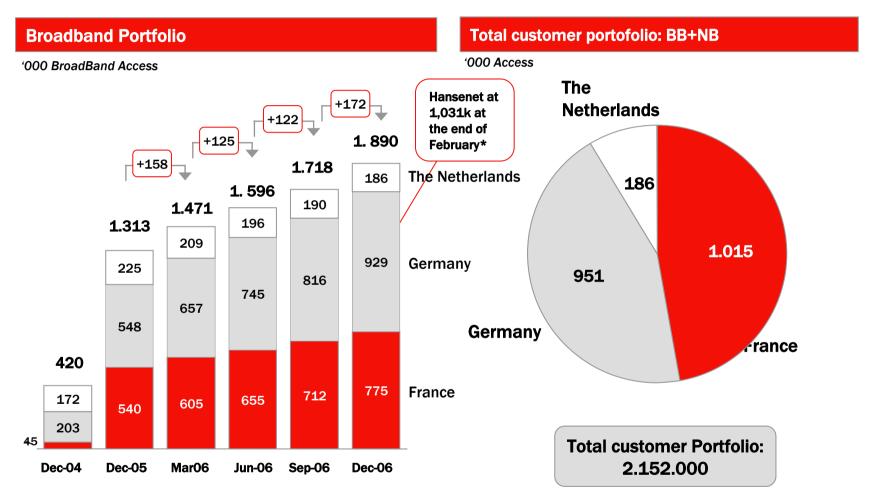
<sup>\*</sup> Includes subsidiaries, adjustments and cost capitalization (-)

## **CAPEX** driven by broadband expansion in Europe





### **European Projects: Key facts**

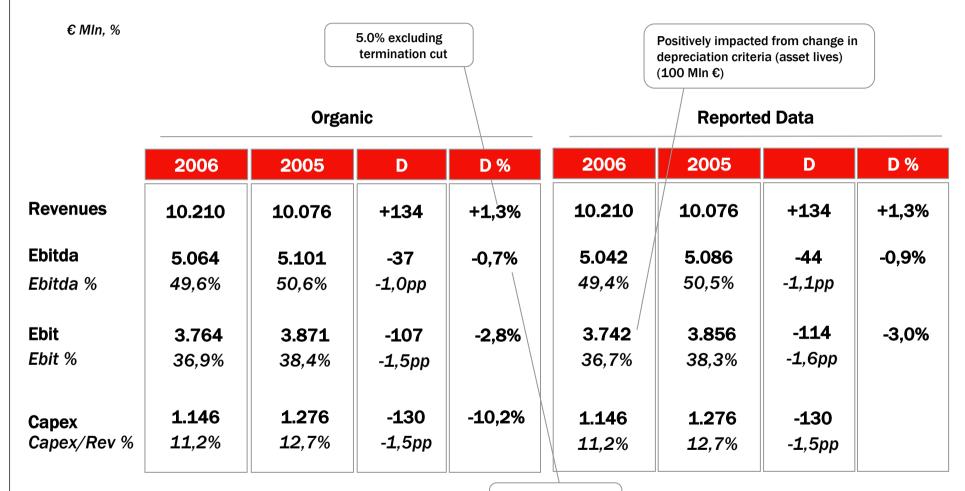


<sup>\*</sup> AOL will be consolidated from 1° March 2007



- ▶ 2006 financial performance and business overview:
- Wireline
  - Domestic mobile
- ▶ TIM Brasil
- Appendix

### **Domestic mobile: Main Results 2006 vs 2005**



2.9% excluding termination cut

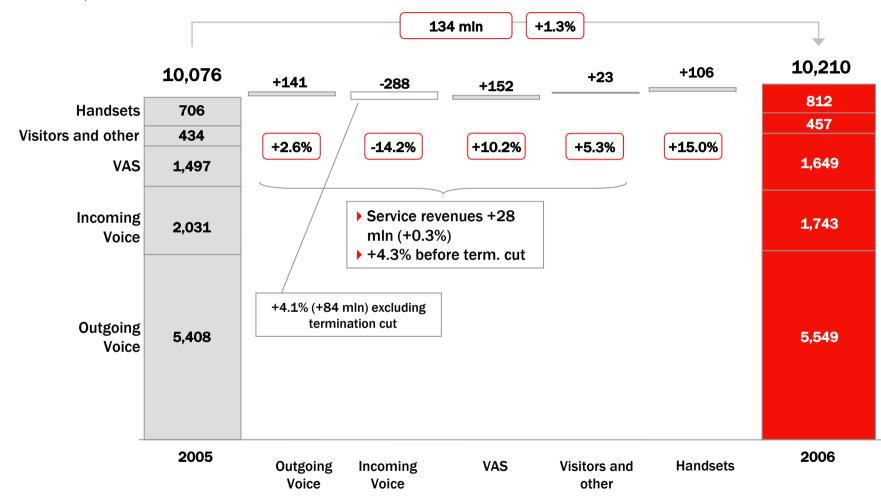


## **Domestic mobile: Main Results - Organic growth by Quarter**

€ MIn, %	1Q06	1Q06 2Q06 3Q06		4Q06	
Quarterly	2006 vs 2005 Δ Abs Δ %		2006 vs 2005 Δ Abs Δ %	2006 vs 2005 Δ Abs Δ %	
Revenues Ebitda Ebit	9 0.4% -37 -2.8% -62 -6.2%	-27 -2.0%	6 0.2% 14 1.1% -39 -3.9%	76 3.0% 13 1.1% 63 7.4%	Full Year impact of change in depreciation criteria (asset lives) (100 Mln €)
	Mar-06 YTD	Jun-06 YTD	Sep-06 YTD	Dec-06 YTD	
YTD	Mar-06 YTD  2006 vs 2005  Δ Abs D %	2006 vs 2005	Sep-06 YTD  2006 vs 2005 Δ Abs D %	Dec-06 YTD  2006 vs 2005 Δ Abs Δ %	$\Delta$ %, excluding
YTD	2006 vs 2005	2006 vs 2005 Δ Abs D %	2006 vs 2005	2006 vs 2005	termination cut
YTD  Revenues  Ebitda	2006 vs 2005 ∆ Abs D %	2006 vs 2005 Δ Abs D %  52 1.1%	2006 vs 2005 Δ Abs D %	2006 vs 2005 Δ Abs Δ %	

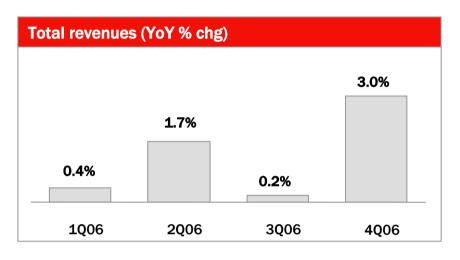
## **Domestic mobile: Revenue analysis**

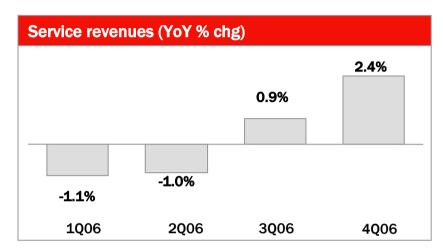
€ MIn, %

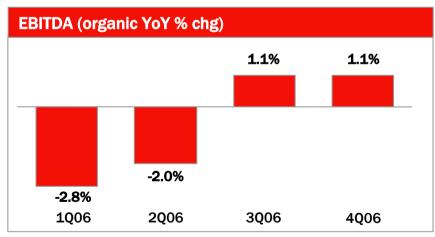


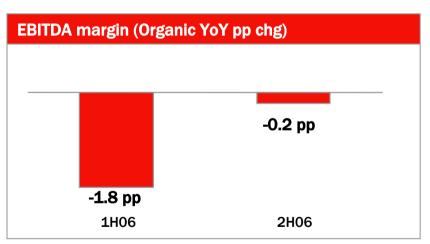


### **Domestic Mobile: revenue and margin trends**

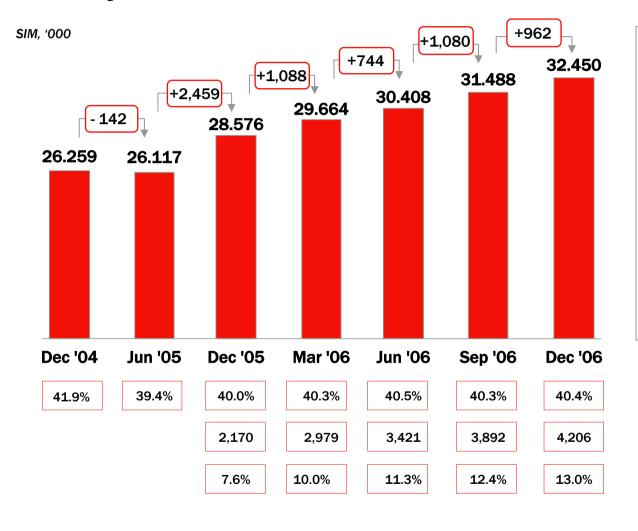








### **TIM Italy: Customer base trend**



#### **KPIs:**

- Contribution of Business customers to net adds in 4Q (335k) remains strong, representing 35% of total new customers
- Postpaid at ca. 19% of gross adds in 4Q, taking the whole 2006 contribution to 18% vs. 12% in 2005.
- ▶ Stable churn ratio vs 2005
- Doubled the number of UMTS customers in 1 year

Market Share TIM EoY (%) UMTS\* Customers

**UMTS** penetration (%)

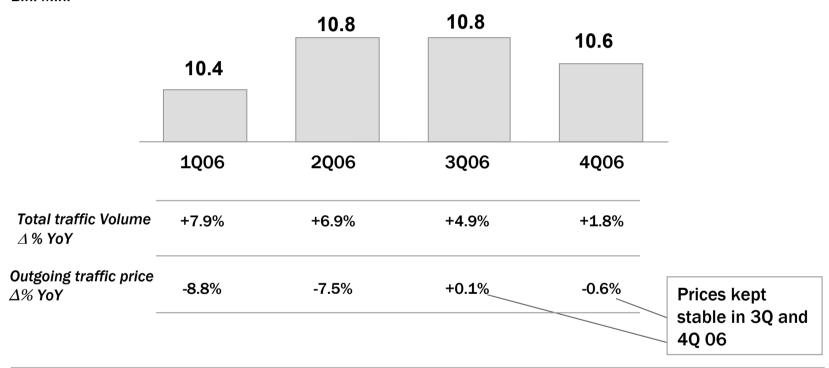
<sup>\*</sup> UMTS customers that generated traffic on TIM's 3G network in the last 90 days



### **Voice: traffic volumes increase**



Bln. Min.

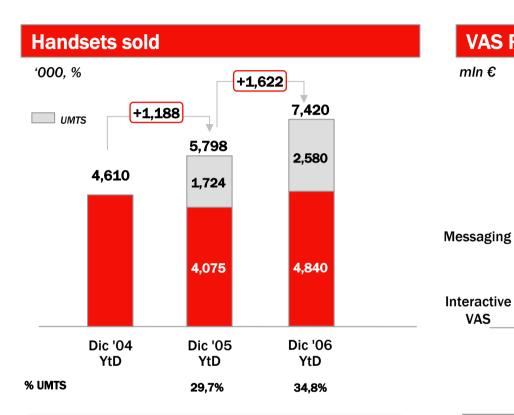


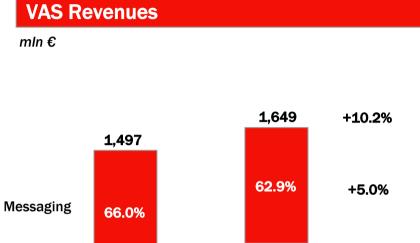
- ▶ Total traffic volumes continue to grow thanks to line acquisitions and market share growth
- ▶ Positive price elasticity effect from III° Quarter 2006



<sup>\*</sup> Incoming + Outgoing excluding Visitors

## TIM accelerates in UMTS and interactive VAS penetration





37.1%

2006

+20.2%

YoY

### TIM 3G successful strategy:

- combined voice and VAS offer
- flat rate offers including handset rental
- ~ 300k HSDPA handsets sold in 6 months

- Messaging a mature business still growing
- Interactive VAS as the main drivers, with browsing at +61% YoY

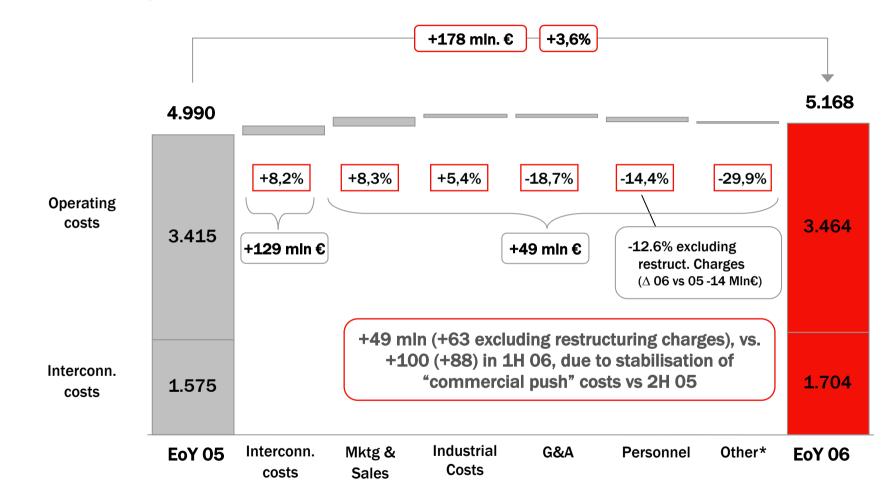
34.0%

2005

VAS



### **Cost analysis**



 $<sup>{\</sup>color{red} \star} \ \textit{Includes Other Income, provisions, chargea and cost capitalization}$ 



- **▶** Wireline financial performance and operational overview
- ▶ Mobile financial performance and operational overview
  - ► TIM Italy
  - **▶ TIM Brasil**
- Appendix



### **TIM Brasil: Main Results 2006 vs 2005**

IAS/IFRS

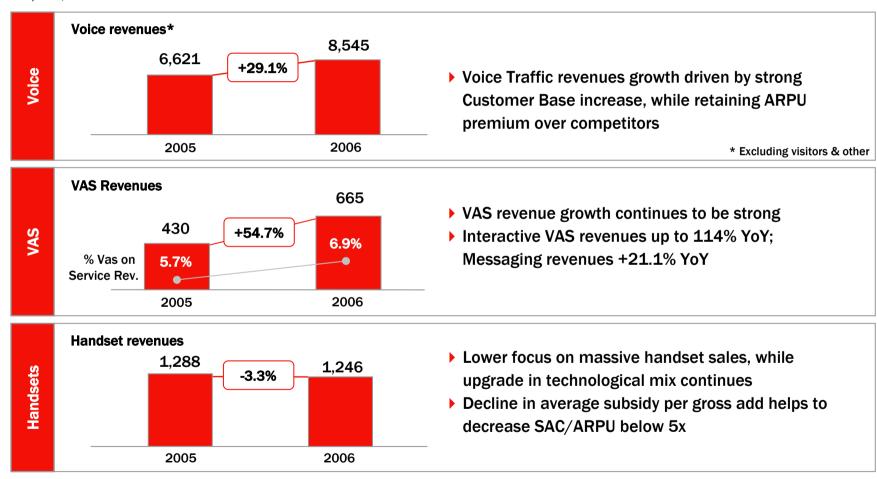
		-	orted - Euro Euro, %		Data Reported - Reais  Million R\$, %				Organic Growth  **	
	2006	2005	Δ <b>Abs</b>	Δ %	2006	2005	∆ Abs	Δ%	Δ %	
Revenues	3,964	2,900	1,064	36.7%	10,836	8,784	2,052	23.4%	23.4%	
Ebitda	950	466	484	103.9%	2,596	1,412	1,184	83.9%	81.7%	
Ebitda %	24.0%	16.1%	7.9 p.p.		24.0%	16.1%	7.9 p.p.		24.1% margin	
Ebit	21	-190	211		58	-574	632			
Ebit %	0.5%	-6.5%	7.1 p.p.		0.5%	-6.5%	7.1 p.p.			
CAPEX	699	842	-143		1,910	2,551	-641			
CAPEX/Revs	17.6%	29.0%	-11.4 p.p.		17.6%	29.0%	-11.4 p.p.			

<sup>▶</sup> Service Revenues: +27.9% (+19.5% assuming B&K elimination from 1/1/05 and comparing 2005 and 2006 on a like-for-like basis)

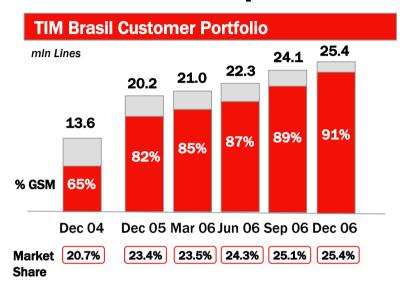


### **TIM Brasil revenue analysis**





### **TIM Brasil: market performance**



- Customer base almost doubled in two years
- ▶ TIM maintained strong net adds, while keeping postpaid at 21% of customer base
- Improving TIM Market Positioning on Customer Base YoY vs main Competitors:
  - from -19.8 pp to -3.7 pp vs Vivo in 2 yrs
  - from -0.1 to +1.5 pp gap vs Claro in 2 yrs
- Outperformance vs. n. 1 competitor continues:
  - TIM n. 1 operator on total and service revenue share in 4Q (from -11pp vs Vivo in 4Q 05\*)
  - ► Highest EBITDA margin in Brasil in 2006 (24.5% vs 23.7% at Vivo)

<sup>\*</sup> considering the 3 main players in the market





- **▶** Wireline financial performance and operational overview
- ▶ Mobile financial performance and operational overview
- **▶** Appendix

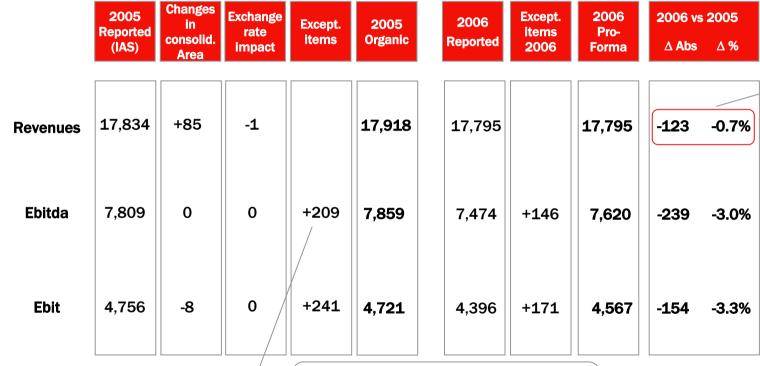


- **▶** Appendix
  - **▶** Wireline
  - ► TIM Italy
  - ► TIM Brasil



### Wireline: Main Results - organic trend YTD December 2005

MIn. € Organic trend



#### Includes:

restructuring charges 213 mln.€

#### Includes:

- restructuring charges 53 mln.€
- ▶ Litigations 91 mln
- Other 2 mln



-80 MIn € (-0,4%) net of 43 MIn € in 2005 of Premium Services

reimbursed to customers

### **Access lines**

	2002	2003	2004	2005	2006
TI Wireline Retail Access	23.7	23.0	22.4	21.7	20.5

'000 access						
OLO Access (on TI infrastruct	ure)					
ULL	119	510	759	1,117	1,706	
Virtual ULL	n.a.	n.a.	n.a.	n.a.	254	
Shared Access (ADSL)*	n.a.	n.a.	29	141	329	

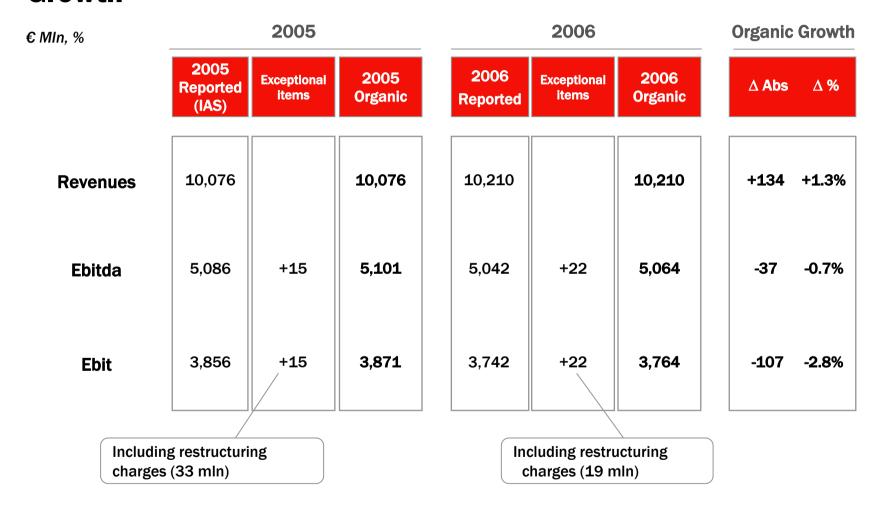


<sup>\*</sup> Included in TI Retail Access

- **▶** Appendix
  - Wireline
  - ► TIM Italy
  - ► TIM Brasil



# Domestic Mobile: Main Results - 2006 vs 2005 - Organic Growth



- **▶** Appendix
  - Wireline
  - ► TIM Italy
  - **▶ TIM Brasil**



# TIM Brasil: Main Results 2006 vs 2005 Organic Growth in LC

IAS/IFRS - Million Reais, %

	2005				2006	'06 vs '05		
	2005 Reported	Exceptional Items	2005 Organic	2006 Reported	Exceptional Items	2006 Organic	Delta ass	Delta %
Revenues	8,784		8,784	10,836		10,836	2,052	23.4%
Ebitda	1,412	23	1,435	2,596	11	2,607	1,172	81.7%
Ebitda %	16.1%		16.3%	24.0%		24.1%		
Ebit	-574	51	-523	58	11	69	592	n.m.
Ebit %	-6.5%		-6.0%	0.5%		0.6%		



**Organic Growth**